

Service / Installation Engineer (Intruder alarms, fire alarms, CCTV systems)

Overview – To work as part of the engineering team delivering both routine and responsive maintenance and planned installations primarily across our domestic and small commercial division.

Key Responsibilities:

- Deliver scheduled routine maintenance appointments.
- Deliver responsive maintenance support.
- Deliver follow up service calls as required.
- Undertake domestic/small commercial planned installations.
- Liaise as necessary with service co-ordinator.
- Liaise as necessary with operations manager.
- Input and update mobile field management system (simPRO).
- Facilitate compliance with NSI/BAFE.
- Attend staff meetings as required.
- Undertake call out duties as required.
- Attend relevant training.

Key Skills

- Excellent organisational skills.
- Ability to prioritise tasks and manage workload.
- Excellent interpersonal and oral communication skills.
- Flexibility and adaptability to changing workloads.
- Problem-solving approach to work.

Relevant Experience (Desirable)

- Fire alarm systems - conventional and addressable (preferably Advanced & C-Tec)
- Intruder alarm systems (preferably Pyronix & Honeywell).
- CSL Dualcom.
- CCTV systems – Networking and experience of IP systems a distinct advantage.
- Access control – Paxton, Net2.

Salary – Up to £30,000 per annum

Company pension

Company vehicle

28 Days holiday (including Bank Holidays)